

## FEEDBACK ON TRAINING & DEVELOPMENT

Attended: 22

Returned Feedback forms: 18

### Objectives:

Essential Training for Licensing Committee Members

### STRENGTHS

- Ross Hill, good clear speaker
- Ross hill, always easy to understand-very approachable and helpful, Sarah, very good but too much to remember.
- Content of presentation
- Good presentation but based on what we already know.
- Visual and auditory good – just my style of learning, Thank you
- Very good presentation
- Good printouts, detailed explanations
- Very well presented with humour and interest engaging very informative and simplified approach, overall a 1<sup>st</sup> class presentation
- Ross, Easy to understand. Sarah very well presented simply put. Excellent presentation and training.
- It was good to strengthen the knowledge I have acquired over the years
- Licensing act – information on evidence allowed presentation, committee reasons for decisions. Taxi/PHV - new legislation well explained.
- It was good to strengthen the knowledge I have acquired over the years.
- Very engaging presentation clear and understandable information
- Visual presentation, very good
- All content very informative and very well presented, especially Taxi/private hire information
- Really informative course put across in a very interesting manner –
- Depth and knowledge and skill in subject
- Informative and all points clearly explained, speaker made subject very interesting

### WEAKNESSES

- Sarah, too much info and not specific enough, far too long winded (no wonder legal costs are so expensive)
- Too many people wandering about during the talk, Sarah-too much detail not enough basic.
- Environment i.e. lighting working of room
- Barriers for presenter i.e., desk, counter, restricted , microphone
- A bit long winded
- Too hot – but that's out of your control
- Too much background, worse from people walking around
- Nil, a good revision exercise, well worthwhile
- None
- Licensing act – less information on the history of the Acts- this seemed somewhat laboured and unnecessary the time could have been used on more important issues. Taxi/PHV Nil.
- A lot of info to take in
- None
- Sarah should have used the mike and perhaps spoken a little slower.
- Very well delivered

**OPPORTUNITIES**

- Shorter Pithey items
- Would have liked Ross to give more talk
- Just a few
- No very good
- Bread on the sandwiches need to be thinner.
- More training needed from time to time
- Members to use the information gained
- Room to hot, not the fault of the speakers

**TRAINING SCORE**

Poor	0
Adequate	1
Good	3
Very good	4
Excellent	11